

Governor's Office Daily COVID-19 Q & A

April 22, 2020

Helplines and Webpages

General Resources and a list of Executive Orders: visit coronavirus.illinois.gov

PPE Equipment:

- Donations: PPE.donations@Illinois.gov
- To Manufacture PPE in Illinois: ima@ima-net.org

Small Business Assistance:

- Essential Business inquiries: contact 1-800-252-2923 or CEO.support@illinois.gov
- State: [click here](#). Federal: <https://disasterloan.sba.gov>.
- Business insurance coverage: <https://mc.insurance.illinois.gov/messagecenter.nsf>.

Unemployment Assistance: IDES set the following guidelines for applicants:

- FOR ON-LINE APPLICATIONS, [click here](#). If your last name begins with letters:
 - **A through M** file your claim on **Sundays, Tuesdays, Thursdays**.
 - **N through Z** file your claim online on **Mondays, Wednesday, Fridays**.***Saturdays** – for those who missed their application window.
- FOR PHONE APPLICATIONS, call (800) 244-5631. If your last name begins with letters:
 - **A through M** call between 7:30am – 6pm on **Tuesdays and Thursdays**.
 - **N through Z** call between 7:30am – 6pm on **Mondays and Wednesdays**.***Fridays** (7am-6pm) & **Saturdays** (8am-noon) – for those who missed their call window.

Individual Assistance:

- Employee workplace rights complaints: (844) 740-5076 or submit a complaint [online](#).
- Resources for people with disabilities please [click here](#).
- Consumer guidance on debts due and regulated financial sectors: [click here](#).
- Airbnb Housing opportunities for first responders and medical professionals: [click here](#).
- For insurance coverage guidance from the Department of Insurance, [click here](#).
- Medication Affordability Assistance: visit: <https://abe.illinois.gov/abe/access/>
- Illinois taxpayer information: visit DOR's [resource page here](#).
- Call4Calm: Text "TALK" to 5-5-2-0-2-0; for Spanish, text "HABLAR" to 5-5-2-0-2-0_

Other Resources:

- Federal Stimulus Package Unemployment Benefits Q&A: [click here](#).
- IDFP list of licensees and consumers impacted by COVID-19: [click here](#).
- School related inquiries: visit <https://www.isbe.net/covid19>
- COVID19 cases by county: visit dph.illinois.gov
- To volunteer: visit serve.illinois.gov or email dph.serveillinois@illinois.gov
- COVID-19 Symptom guidelines: visit DPH website, [click here](#).

Professional Licenses

Q: Will any arrangements be made for people with state licensure that need to recertify during this Crisis? For instance, a paramedic whose license is expiring in May or June?

A: For licensees regulated by the Illinois Department of Financial and Professional Regulation (IDFPR), the agency has issued variances/guidance to allow all current licensees that have renewal deadlines on March 1, 2020 through July 31, 2020 to be extended until September 30, 2020. The variances/guidance can be found [here](#).

EMT licenses are regulated by the Department of Public Health (IDPH) and the renewal deadline has been delayed to June 30, 2020.

Higher Education

Q: If my school moves classes online, am I going to get less financial aid?

A: Students receive financial aid from various sources. They should reach out to each institution that they receive financial aid from to understand the circumstances associated with each source of assistance. The Illinois Board of Higher Education has a [website](#) with links to public and private postsecondary institutions' COVID-19 websites. The Illinois Student Assistance Commission also created a [website](#) with financial aid tips for students affected by COVID-19. The U.S. Department of Education has also provided guidance in [a FAQ document](#).

Park Districts

Q: Park Districts are looking for guidance for the summer in regard to activities at pools.

A: The state has not issued guidance regarding summer activities organized by park districts at this time. [Executive Order 2020-10](#) and as extended by [Executive Order 2020-18](#) can provide information on essential v. non-essential businesses. IDPH is participating in a webinar on April 30th with the Illinois Park District Association. They encourage all interested stakeholders to attend.

Business Assistance

Q: Which state business assistance programs are nonprofit organizations eligible for?

A: DCEO compiled [a document](#) with information regarding emergency funding resources for businesses. This document includes information regarding eligibility, including nonprofit eligibility, and how business can apply. Nonprofits can also seek financial assistance through the [Illinois COVID-19 Response Fund](#).